



Refund & Approval Policy

At Hard In Creations LLC, every item is custom-made specifically for each customer. Because of the personalized nature of our products, we ask that customers carefully review all order details before production begins.

Artwork Approval

- A digital proof or design mockup will be provided for customer review when applicable.
- Customers are responsible for reviewing all artwork, including spelling, grammar, colors, sizing, placement, and design details.
- Production will not begin until the customer provides final approval.
- Once artwork has been approved, Hard In Creations LLC is not responsible for errors that were present on the approved proof.

Refunds

- Refunds are only issued with management approval.
- Due to the custom nature of our products, all sales are final once production has begun.
- Refund requests will be reviewed on a case-by-case basis and are not guaranteed.

Refunds will not be issued for:

- Customer-approved artwork containing errors
- Change of mind after production has started
- Incorrect information submitted by the customer
- Color variations due to screen or monitor differences
- Delays caused by shipping carriers

Order Issues

If your order arrives damaged or you believe there was an error made by Hard In Creations LLC, please notify us within 3 business days of receiving your order. Please include:

- Your order number
- A description of the issue
- Clear photos of the product

Once reviewed, we will determine whether a replacement, repair, store credit, or other resolution is appropriate.

Cancellations

Orders may only be canceled before production begins. Once production has started, orders cannot be canceled due to the customized nature of the products.

By approving your artwork and placing your order, you acknowledge that you have reviewed and accepted this Refund & Approval Policy.